Collegiate UK Rebooker 2027/28
Terms & Conditions

Promoter: Collegiate AC Ltd, acting on behalf of the relevant property landlord.
Campaign Period: Monday 16 November 2026 – Monday 7 December 2026, ending at 11:59pm (UK time).
Academic Year: 2027/28

The Collegiate UK Rebooker Campaign offers eligible existing residents exclusive benefits when rebooking accommodation for the 2027/28 academic year.

Eligible residents who complete a qualifying rebooking during the promotional period will receive a £300 GiftPay digital voucher, an exclusive weekly loyalty discount, a reduced reservation fee and automatic entry into a prize draw to win one (1) £5,000 GiftPay prize, subject to the following Terms & Conditions.

1. Promotional Offer Overview

Eligible residents will receive:

- **£300 GiftPay Reward:** One (1) £300 GiftPay digital voucher per qualifying rebooking.
- **Loyalty Rate:** A £5 per week rental discount at participating Collegaite UK properties.
- **Reduced Reservation Fee:** A 50% reduction in the standard reservation fee, from £100 to £50.
- **Priority Booking Access:** Exclusive access to available rooms from 16 November to 22 November 2026.
- **£5,000 GiftPay Prize Draw:** Automatic entry into a prize draw offering one (1) £5,000 GiftPay prize, subject to the eligibility and fulfilment requirements in Section 6.

All benefits are subject to eligibility, availability and applicable property-specific booking conditions.
No promotional code is required. Eligible rebookings made during the campaign period will automatically qualify for the applicable promotional benefits.

2. Eligibility Criteria

To qualify for the campaign, applicants must:

- Be an existing resident of a participating Collegiate UK property during the 2026/27 academic year.
- Be aged 18 or over.
- Make a new qualifying rebooking for the 2027/28 academic year between 16 November and 7 December 2026.
- Book a tenancy of **39 weeks or longer**.
- Book through an approved Collegiate UK booking channel.
- Complete all stages of the booking process.
- Sign the tenancy agreement in full, including guarantor requirements where applicable.
- Have the tenancy agreement countersigned by the landlord or authorised representative.
- Maintain the booking through to tenancy commencement.
- Move into the property and commence the 2027/28 tenancy.
- Meet the applicable rent payment and account requirements.

Excluded Properties

This promotion applies to eligible existing residents of Collegiate UK properties, excluding the following properties:

- Leodis, Leeds
- Rowancroft, Exeter
- Hinsley Lane, Cmabridge
- Roman House, Derby
- Hillside House, Sheffield
- Bridle Works, Glasgow
- Crown Place Cardiff

- Crown Place Portsmouth
- Crown Place Norwich
- Silk Mill, Edinburgh
- Pavilion Court, London
- Chamberlain Place, Birmingham

Residents at these properties are not eligible for the promotional benefits outlined in these Terms & Conditions.

Registration of interest or access to priority booking does not constitute a confirmed booking or guarantee eligibility for a reward.

3. Priority Booking Access and Loyalty Rates

3.1 Priority Booking Access

Eligible existing residents will receive priority access to available accommodation from 16 November to 22 November 2026.

- Rooms are offered on a first-come, first-served basis.
- Priority access does not guarantee the availability of a specific room, room type, floor or location.
- Residents may request to retain their existing room, subject to availability and operational requirements.
- A booking is only confirmed once all required booking stages have been completed and the tenancy agreement has been fully executed.

3.2 Rebooker Loyalty Rates

Eligible residents who rebook during the campaign period will receive a £5 per week discount on their weekly rental rate for the 2027/28 academic year at all participating properties. The loyalty discount:

- Applies to qualifying rebookings made between 16 November and 7 december 2026.
- Applies for the duration of the qualifying 2027/28 tenancy.
- Will be reflected in the weekly rental rate confirmed during the booking process and tenancy agreement.
- Is subject to room availability and applicable booking conditions.
- Cannot be exchanged for cash or applied retrospectively.

The loyalty discount can be combined with the other advertised benefits of the Rebooker Campaign.

4. Reduced Reservation Fee

Eligible rebookers will receive a 50% discount on the standard reservation fee, reducing it from £100 to £50.

- The reduced fee applies to qualifying rebookings made during the campaign period.
- The discount will be applied automatically during the booking process.
- The discount cannot be exchanged for cash or applied retrospectively.
- Any refund or treatment of the reservation fee remains subject to the applicable tenancy agreement and booking terms.

5. £300 GiftPay Reward

5.1 Reward Overview

Eligible residents who complete a qualifying rebooking during the campaign period will receive one (1) £300 GiftPay digital voucher.
Only one £300 GiftPay reward is permitted per qualifying resident and tenancy agreement.
The reward will be applied automatically to qualifying bookings. No promotional code is required.

5.2 Reward Fulfilment

The £300 GiftPay digital voucher will be issued in **November 2027** to eligible residents and sent to the email address associated with their Collegiate UK booking account.
Before issuing the voucher, an authorised Collegiate representative must verify that:

- The resident has commenced their 2027/28 tenancy and meets all promotional eligibility requirements.

- For residents paying by instalments, the second rent instalment has been successfully received.
- For residents paying in full, the full rental payment has been successfully received.
- The resident's account had no overdue rent or other overdue charges as at **11:59pm (UK time) on 31 October 2027**.

Outstanding Balances and Eligibility
If a resident's account has any overdue rent or other overdue charges at 11:59pm (UK time) on 31 October 2027, they will not be eligible to receive the £300 GiftPay reward. Clearing an overdue balance after this deadline will not reinstate eligibility, and no voucher will be issued.
Collegiate AC Ltd reserves the right to withhold the reward where the eligibility or payment requirements have not been satisfied.

5.3 GiftPay Conditions
GiftPay vouchers:
- Are non-transferable.
- Cannot be exchanged for cash.
- Cannot be refunded.
- Have no cash alternative.
- Are subject to applicable GiftPay provider terms and redemption conditions.

If a qualifying booking is cancelled, withdrawn or terminated before tenancy commencement, the £300 GiftPay reward will no longer apply.

6. £5,000 GiftPay Prize Draw

6.1 Prize Overview
As part of the Rebooker Campaign, Collegiate UK will offer one (1) prize of £5,000 in GiftPay vouchers to one eligible winner. The total prize value is £5,000. No cash alternative will be offered.

6.2 Prize Draw Eligibility
Eligible residents will automatically receive one entry into the £5,000 GiftPay prize draw when they complete a qualifying rebooking during the promotional period.
To remain eligible for the prize draw, residents must:
- Meet all campaign eligibility requirements outlined in Section 2.
- Complete a qualifying rebooking during the promotional period.
- Maintain their booking and commence their 2027/28 tenancy.
- Have successfully paid their second rent instalment, where paying by instalments, or their full rental payment, where paying upfront.
- Have no overdue rent or other overdue charges as at **11:59pm (UK time) on 31 October 2027**.

Only one entry per eligible resident is permitted, regardless of the number of bookings made.
Employees of Collegiate AC Ltd directly involved in administering the prize draw, together with their immediate families, are excluded from participation.

Outstanding Balances and Eligibility
If a resident's account has any overdue rent or other overdue charges at 11:59pm (UK time) on 31 October 2027, they will be disqualified from the prize draw.
Clearing an overdue balance after this deadline will not reinstate eligibility.
Only residents who satisfy all eligibility requirements will be included in the final prize draw.

6.3 Winner Selection
One winner will be selected at random from all eligible entries.
- **Prize Draw Date:** Provisionally November 2027, subject to confirmation by Operations.
- **Selection Method:** Random selection using an independently verifiable process.
- **Winner Notification:** The winner will be contacted using the email address or telephone number associated with their booking.
- **Response Deadline:** The winner must respond within 14 days of notification to claim the prize.

If the selected winner does not respond within the specified period, is found to be ineligible or declines the prize, Collegiate AC Ltd reserves the right to select an alternative winner using the same random selection process.

6.4 Prize Fulfilment

The £5,000 prize will be issued in GiftPay digital voucher format to the confirmed winner following the prize draw in **November 2027**. Before the prize is issued:

- Eligibility must be verified by an authorised Collegiate representative.
- The winner must have commenced their 2027/28 tenancy.
- The second rent instalment must have been successfully received for residents paying by instalments, or full rent received for residents paying upfront.
- The winner must have had no overdue rent or other overdue charges as at **11:59pm (UK time) on 31 October 2027**.

The prize:

- Is non-transferable.
- Cannot be exchanged for cash.
- Cannot be refunded.
- Is subject to applicable GiftPay redemption terms.
- May be issued as multiple GiftPay vouchers with a combined total value of £5,000, depending on provider requirements.

7. Exclusions and Restrictions

The promotion is not available to:

- Applicants who are not eligible existing residents.
- Bookings made outside the qualifying promotional period.
- Bookings at any of the properties listed under Section 2 – Excluded Properties.
- Tenancy agreements shorter than 39 weeks.
- Cancelled, withdrawn, fraudulent or incomplete bookings.
- Applicants attempting to amend, transfer or manipulate bookings to obtain multiple promotional rewards.
- Bookings that do not satisfy the applicable tenancy or payment conditions.

This promotion cannot be used in conjunction with any other offer, discount, incentive or promotional arrangement unless explicitly stated otherwise.

The advertised loyalty rate, reduced reservation fee, £300 GiftPay reward and £5,000 prize draw are intended to operate together as part of this campaign.

8. Booking Amendments and Cancellation

- All bookings remain subject to the relevant property's standard booking and tenancy conditions.
- Any changes to room type, tenancy length or property may affect promotional eligibility.
- Residents must obtain confirmation of continued eligibility before making changes to a qualifying booking.
- If a booking is cancelled before tenancy commencement, any associated £300 GiftPay entitlement and prize draw entry will be withdrawn.
- Cancellation rights and any applicable charges will be governed by the relevant tenancy agreement and booking conditions.

Collegiate AC Ltd reserves the right to investigate suspected misuse of the promotion and refuse incentives where eligibility requirements have not been met.

9. General Conditions

Collegiate AC Ltd reserves the right to:

- Verify applicant eligibility and booking information.
- Refuse claims where these Terms & Conditions have not been satisfied.
- Disqualify fraudulent or abusive applications.

- Amend, suspend or withdraw the promotion where reasonably necessary, including circumstances outside its reasonable control, subject to applicable law and the rights of existing qualifying participants.

Room availability remains subject to demand and is offered on a first-come, first-served basis.
In the event of a change in property management during the academic year, responsibility for outstanding qualifying incentives will be addressed as part of the relevant management transfer arrangements.
Nothing in these Terms & Conditions affects a resident's statutory rights.

10. Data Protection and Privacy

Personal data will be processed in accordance with UK GDPR, applicable data protection legislation and Collegiate AC Ltd's Privacy Policy.
Personal information may be used for:

- Administering the Rebooker Campaign.
- Verifying booking and promotional eligibility.
- Processing and distributing GiftPay rewards.
- Administering the £5,000 prize draw and contacting the winner.
- Meeting applicable legal and regulatory obligations.

Information may be shared internally and with approved third-party providers where necessary to administer the promotion. Participation in the promotion does not automatically constitute consent to receive unrelated marketing communications.

11. Promoter and Contact Information

This promotion is managed by:
Collegiate AC Ltd
Company Registration No. 07619022
Unit 8, Home Farm
Ardington, Oxfordshire
OX12 8PD

These Terms & Conditions are governed by the laws of England and Wales, subject to any mandatory consumer protections applicable to residents elsewhere in the UK. For any questions regarding the campaign or these Terms & Conditions, please contact: marketing@collegiate-ac.com

By participating in the campaign, applicants agree to these Terms & Conditions, subject to applicable consumer law.