Collegiate UK Roman House
AY2027/28 Rebooker loyalty & refer a friend promotion
Terms & Conditions

Promoter: Collegiate AC Ltd, acting on behalf of the property landlord.
Property: Roman House, Derby
Promotional Period: Monday 16 November 2026 – Monday 7 December 2026, ending at 11:59pm (UK time).
Academic Year: 2027/28

Eligible existing residents of Roman House, Derby, who rebook their accommodation for the 2027/28 academic year during the promotional period will receive a £5 per week loyalty discount.
Residents may also qualify for a £100 Refer a Friend reward for themselves and a £100 reward for their referred friend, subject to the following Terms & Conditions.

1. Promotional Offer Overview

Eligible residents may receive:

- **Rebooker Loyalty Discount:** £5 off their weekly rental rate for the duration of their qualifying 2027/28 tenancy.
- **Refer a Friend Reward:** One (1) £100 GiftPay digital voucher for the existing resident and one (1) £100 GiftPay digital voucher for their referred friend, following a qualifying referral and booking.

The loyalty discount and Refer a Friend reward can be used together, provided all eligibility requirements are met.
This promotion is specific to Roman House, Derby.

2. Eligibility Criteria

2.1 Rebooker Loyalty Discount

To qualify for the £5 per week loyalty discount, residents must:

- Be an existing resident of Roman House during the 2026/27 academic year.
- Be aged 18 or over.
- Complete a new qualifying rebooking for the 2027/28 academic year between 16 November and 7 December 2026, ending at 11:59pm (UK time).
- Book a tenancy of 39 weeks or longer.
- Complete all required stages of the booking process.
- Sign the tenancy agreement in full, including guarantor requirements where applicable.
- Have the tenancy agreement countersigned by the landlord or authorised representative.
- Maintain their booking through to tenancy commencement.

The loyalty discount will be automatically applied to qualifying bookings. No promotional code is required.

2.2 Refer a Friend Reward

To qualify for the Refer a Friend reward:

- The referring resident must be an existing resident of Roman House during the 2026/27 academic year.
- The referred friend must be a new resident booking accommodation at Roman House for the 2027/28 academic year.
- The referred friend must book a tenancy of 39 weeks or longer.
- The referral must be recorded and verified by Roman House management before or during the referred friend's booking process.
- The referred friend must complete all stages of the booking process, including signing their tenancy agreement.
- The referring resident and referred friend must both move into Roman House and commence their qualifying 2027/28 tenancies.

- Both parties must meet the applicable payment and account requirements before receiving their rewards.

The referral reward is not available for self-referrals, duplicate referrals or fraudulent bookings.

3. Rebooker Loyalty Discount

Eligible existing residents who rebook during the promotional period will receive a £5 per week discount on their rental rate for the 2027/28 academic year.

The discount:

- Applies for the duration of the qualifying tenancy.
- Will be reflected in the rental rate confirmed during the booking process and tenancy agreement.
- Is subject to room availability and applicable booking conditions.
- Cannot be exchanged for cash.
- Cannot be applied retrospectively to bookings made outside the promotional period.

Rooms are offered on a first-come, first-served basis. The promotion does not guarantee the availability of a particular room or room type.

4. £100 Refer a Friend Reward

4.1 Reward Overview

When an eligible existing resident successfully refers a friend who makes a qualifying booking at Roman House, both parties will receive:

- **Referring resident:** One (1) £100 GiftPay digital voucher.
- **Referred friend:** One (1) £100 GiftPay digital voucher.

The total reward value for each successful referral is £200, split equally between the referring resident and their referred friend.

4.2 Referral Conditions

- The referred friend must be a new resident of Roman House.
- The referral must be registered and verified by Roman House management.
- A referred friend may only be linked to one referring resident.
- Where multiple residents refer the same person, only the first valid referral recorded by Roman House management will qualify.
- The referral cannot be added retrospectively once the referred friend's booking has been completed.
- A cancelled, withdrawn, fraudulent or incomplete booking will not qualify for the reward.
- The promotion cannot be combined with other referral incentives unless expressly permitted by Collegiate AC Ltd.

4.3 Reward Fulfilment

The £100 GiftPay digital vouchers will be issued in **November 2027** to eligible residents and sent to the email addresses associated with their Collegiate UK booking accounts.

Before issuing the vouchers, an authorised Collegiate representative must verify that:

- The referring resident and referred friend have both commenced their qualifying 2027/28 tenancies and meet all applicable promotional eligibility requirements.
- For residents paying by instalments, the second rent instalment has been successfully received.
- For residents paying in full, the full rental payment has been successfully received.
- Neither the referring resident nor the referred friend had any overdue rent or other overdue charges as at **11:59pm (UK time) on 31 October 2027**.

Outstanding Balances and Eligibility

If either the referring resident's or the referred friend's account has any overdue rent or other overdue charges at 11:59pm (UK time) on 31 October 2027, the affected resident will not be eligible to receive their £100 GiftPay reward. Clearing an overdue balance after this deadline will not reinstate eligibility, and no voucher will be issued to the affected resident.

Each resident's payment and account eligibility will be assessed individually, provided the underlying referral and qualifying booking remain valid. Collegiate AC Ltd reserves the right to withhold rewards where the eligibility or payment requirements have not been satisfied.

4.4 GiftPay Conditions

GiftPay vouchers:

- Are non-transferable.
- Cannot be exchanged for cash.
- Cannot be refunded.
- Have no cash alternative.
- Are subject to applicable GiftPay provider redemption and expiry conditions.

5. Exclusions and Restrictions

This promotion is not available to:

- Rebookings made outside the promotional period.
- Tenancy agreements shorter than 39 weeks.
- Cancelled, withdrawn, fraudulent or incomplete bookings.
- Residents who do not meet the eligibility requirements.
- Self-referrals or duplicate referral claims.
- Applicants attempting to amend, transfer or manipulate bookings to obtain additional promotional rewards.

This promotion cannot be used in conjunction with any other offer, discount, incentive or promotional arrangement unless explicitly stated otherwise.

The £5 per week loyalty discount and £100 Refer a Friend reward are permitted to operate together as part of this promotion.

6. Booking Amendments and Cancellation

- All bookings remain subject to Roman House's standard booking and tenancy conditions.
- Any changes to room type, tenancy length or property may affect promotional eligibility.
- If a qualifying booking is cancelled before tenancy commencement, the associated promotional benefits will no longer apply.
- If the referred friend's booking is cancelled or the referred friend does not move into Roman House, neither party will qualify for the referral reward.
- Cancellation rights and applicable charges will be governed by the relevant tenancy agreement and booking conditions.

Collegiate AC Ltd reserves the right to investigate suspected misuse of the promotion and refuse incentives where eligibility requirements have not been met.

7. General Conditions

Collegiate AC Ltd reserves the right to:

- Verify applicant eligibility and booking information.
- Refuse claims where these Terms & Conditions have not been satisfied.
- Disqualify fraudulent or abusive applications.
- Amend, suspend or withdraw the promotion where reasonably necessary, subject to applicable law and the rights of existing qualifying participants.

In the event of a change in property management during the academic year, responsibility for outstanding qualifying incentives will be addressed as part of the relevant management transfer arrangements.

Nothing in these Terms & Conditions affects a resident's statutory rights.

8. Data Protection and Privacy

Personal data will be processed in accordance with UK GDPR, applicable data protection legislation and Collegiate AC Ltd's Privacy Policy.

Personal information may be used for:

- Administering the promotion.

- Recording and verifying qualifying referrals.
- Verifying booking and promotional eligibility.
- Processing and distributing GiftPay rewards.
- Meeting applicable legal and regulatory obligations.

Information may be shared internally and with approved third-party providers where necessary to administer the promotion.
Participation in the promotion does not automatically constitute consent to receive unrelated marketing communications.

9. Promoter and Contact Information

This promotion is managed by:
Collegiate AC Ltd
Company Registration No. 07619022
Unit 8, Home Farm
Ardington, Oxfordshire
OX12 8PD

These Terms & Conditions are governed by the laws of England and Wales, subject to applicable consumer protections. For any questions regarding the promotion or these Terms & Conditions, please contact: marketing@collegiate-ac.com By participating in the promotion, applicants agree to these Terms & Conditions, subject to applicable consumer law.