

Terms and Conditions – Rebooker Phase 4

Terms and Conditions

These terms and conditions apply to the Collegiate UK Rebooker Phase 4 promotion for residents rebooking accommodation for the 2026/27 academic year. By participating in this promotion, residents are deemed to have accepted these Terms and Conditions.

All promotions are managed by Collegiate UK Ltd on behalf of the Landlord.

1. Promotion Overview

Eligible residents who rebook accommodation for the 2026/27 academic year during the promotion period will:

- Receive a £5 per week discount (Rebooker Loyalty Rate) where applicable
- Be automatically entered into a prize draw at selected properties

2. Promotion Period

The promotion runs from:

00:01 on Monday 20 April 2026 until 23:59 on Monday 25 May 2026.

Only eligible bookings completed within this timeframe will qualify. Collegiate UK reserves the right to amend, extend, shorten or withdraw the promotion at its discretion.

3. Eligibility

This promotion is open only to current residents of Collegiate UK properties who:

- Are living in a room at a participating Collegiate UK property
- Complete a rebooking for the 2026/27 academic year during the promotion period
- Pay any required reservation rent
- Ensure the tenancy agreement is fully completed and signed by all parties within 7 days of booking

Bookings must be valid and fully completed. Bookings that are cancelled, incomplete or not finalised within the required timeframe will not be eligible.

Residents who have already rebooked prior to the promotion period are not eligible for entry into the prize draw.

4. Rebooker Loyalty Rate (All Eligible Properties)

Eligible residents will receive a £5 per week discount applied to the advertised room rate for the 2026/27 academic year.

- For all eligible properties, the discount is £5 per week
- At Crown Place Cardiff, the discount is £10 per week

The Loyalty Rate:

- Applies only to bookings completed within the promotion period
- Is subject to room availability
- Is offered on a first-come, first-served basis.

5. Excluded Properties (Loyalty Rate)

The Rebooker Loyalty Rate does not apply to:

- Tudor House
- Granary Studios
- Roman House
- Upper Quay House
- Bonhay House

Residents at these properties are not eligible for the Loyalty Rate.

6. Prize Draw – Selected Properties Only

The prize draw applies only to the following properties:

- Bagot Street
- Nova
- Tower
- Eclipse
- Merlin Heights
- St James Street
- Crown Place Norwich
- Crown Place Cardiff
- Crown Place Portsmouth

Residents at the above properties who complete a qualifying rebooking during the promotion period will be automatically entered into the prize draw.

7. Prize Details

- There will be 5 winners across the participating properties
- Each winner will receive a prize to the value of £750

Winners may choose between:

- A Greggs voucher, or
- An Uber Eats voucher

Collegiate UK reserves the right to substitute the prize with an alternative of equal or greater value where necessary.

8. Prize Draw Mechanics

- Each eligible rebooking will receive one automatic entry
- Prize draws will take place after the promotion closes, typically within one month
- Winners will be selected at random using a fair and verifiable process
- Winners will be contacted using the details provided at booking

If a winner cannot be contacted within 7 days, Collegiate UK reserves the right to select an alternative winner.

9. Prize Fulfilment

Prizes will not be issued immediately. All prizes will be distributed after the resident has moved into their accommodation for the 2026/27 academic year, typically during September or October 2026.

To receive the prize, the resident must:

- Have arrived at the property and collected their room keys
- Have an active and valid tenancy in place
- Be up to date with all rent payments at the time of issuance

Where applicable:

- Residents paying in full must have paid their rent in full
- Residents paying in instalments must have paid at least the first and second instalments

Residents who do not meet these conditions will not be eligible to receive the prize.

10. Booking and Cancellation Conditions

- Residents who cancel their 2026/27 booking will forfeit eligibility
- Any prize awarded may be withdrawn if the booking is cancelled or deemed invalid
- All cancellations remain subject to Collegiate UK's standard cancellation policy

11. General Conditions

- This promotion cannot be combined with any other offer unless explicitly stated
- The offer applies only to eligible residents at participating properties
- Room types and availability are not guaranteed
- All bookings are subject to availability and offered on a first-come, first-served basis
- Collegiate UK reserves the right to limit the availability of incentives and prizes. All offers are subject to availability and may be withdrawn once allocated.

12. Staff Eligibility

Employees of Collegiate UK, property staff and their immediate family members are not eligible to participate in this promotion.

13. Management and Liability

Collegiate UK Ltd reserves the right to amend, suspend or withdraw this promotion at any time.

Collegiate UK is not responsible for:

- Technical errors during booking
- Incorrect contact details supplied by residents
- Failures of third-party providers

Collegiate UK's decision on all matters relating to the promotion is final.

14. Data and Privacy

Personal data will be processed in accordance with UK GDPR and Collegiate UK's Privacy Policy.

Data will be used solely for:

- Administering the promotion
- Verifying eligibility
- Contacting winners and delivering prizes

Information may be shared with approved third parties where necessary.

15. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.