

Collegiate UK Building Safety Act Resident Engagement Strategy

Overview

This strategy outlines how we will engage with our residents in building safety decisions to ensure they are well-informed, feel heard, and can actively participate in maintaining a safe living environment. It aligns with regulatory requirements and best practices in resident communication and consultation.

Building Safety Decisions Residents Will Be Asked About

Residents will be consulted on key safety-related decisions, particularly where their daily life or wellbeing may be affected. These include:

- **Fire Safety Measures**
e.g., replacement of fire doors, installation of smoke alarms or fire-resistant materials
 - **Evacuation Procedures and Signage**
e.g., changes to assembly points or escape routes
 - **Major Refurbishments or Structural Works**
e.g., recladding projects, balcony removals, structural reinforcements
 - **Safety Drills and Emergency Planning**
e.g., the frequency and scheduling of evacuation drills
 - **Access to Homes for Safety Inspections or Installations**
e.g., when fitting sprinklers or inspecting fire doors
-

Information Provided to Residents

For each decision, we will provide clear, accessible, and timely information. The type of information may vary but typically includes:

Key information to be shared:

- **What is being done**
Clear description of the proposed work, safety issue addressed, and why it's necessary.
- **Who are the responsible parties?**
Contact details of the building safety manager, project leads, or contractors.



- **How will it affect residents?**
Impact on daily routines, potential noise, restricted access, or safety concerns.
- **Timeline**
Start and end dates, times of work, key project milestones.
- **Legal and Compliance Context**
Explanation of compliance with building safety legislation and residents' rights.
- **Support and Help Available**
Support for vulnerable residents, temporary accommodation if needed, or translation services.

How information will be delivered:

- Emails to each household
- Digital screens in communal areas
- Drop-in sessions or online Q&A meetings before major projects begin

What we'll ask residents about

Where appropriate, we will seek resident input in ways that make them feel included while maintaining legal and safety obligations. Residents will be asked for feedback on:

- **Scheduling Preferences**
Best times for carrying out disruptive works (e.g., fire door replacements, alarm tests)
- **Design and Materials (where options exist)**
Preferences for the look or finish of safety upgrades (e.g., style of fire doors, signage)
- **Temporary Relocation Needs**
If residents need to vacate during works, we will ask about needs/preferences.
- **Evacuation Plan Feasibility**
Residents' ability to follow proposed routes, especially for those with disabilities or mobility issues
- **Communication Preferences**
How they want to receive updates (text, email, post) and in what languages

Resident Engagement Methods

To support effective engagement, where we possible will:

- Conduct **surveys and polls** (digital and paper-based)
- Host **in-person or online consultation events**



- Provide a **dedicated point of contact** (Building Safety Liaison)
 - Maintain an **open-door policy** for feedback throughout the project
 - Issue **regular progress updates**
-

Commitment to ongoing engagement

This strategy is not static. We will:

- Review resident feedback regularly
 - Adjust communication and engagement based on resident needs
 - Ensure that all voices, including those of vulnerable and underrepresented groups, are heard
-

Contact Information:

For any safety-related queries, please contact:

Nicola Kingdon GRAD IOSH
Health & Safety Manager | nkingdon@collegiate-ac.com

Approval:

This Resident Engagement Plan has been reviewed and approved by the Collegiate UK Health & Safety Manager.

Signature:

Nicola Kingdon
Collegiate UK Health & Safety Manager
[19 June 2025]

This plan serves as a framework and will be tailored to the specific needs and characteristics of Collegiate UK's properties and residents.

