

Booking, Cancellation Policy, and Liability (England and Wales)

To apply for and book, a flat or bedroom at a Collegiate UK managed property, you must pay £100 to reserve the room (described herein as “Reservation Rent”). This payment is made at the time of booking through our on-line booking system.

You will have 15 days from making your booking to sign the Tenancy Agreement. The Reservation Rent is fully refundable if you cancel your booking within this period.

Once the Tenancy Agreement has been signed, the Reservation Rent will be held until the first rental payment falls due under your Tenancy Agreement and will be offset against the amount due.

To cancel your booking, you must tell us in writing by sending an email to us at: tenants@collegiate-ac.com

You may be eligible to be released from your agreement if:

- Your offer of a place at your preferred University/Higher Education institution is withdrawn as a result of you not achieving the required entry grades.

The deadline for cancellation requests of this nature will be 31st August 2024 for the 2024/25 academic year.

- You have surpassed your required entry grades and choose to go to a different University or you have extenuating circumstances that prevents you taking your place at university.

The deadline for cancellation requests of this nature will be 31st August 2024 for the 2024/25 academic year.

In order to meet the criteria, you will need one of the following:

- To provide a written rejection letter from your chosen university/Higher Education Institute
- Evidence as to why you cannot take your place.

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It is important that you understand that when you sign your Tenancy Agreement, you are entering into a legal agreement with the Landlord, and are liable for the full rent due for the Residential Period.

CANCELLATION OF YOUR BOOKING BY COLLEGIATE UK

Our terms and conditions require you to sign your Tenancy Agreement online within 15 days of receiving the Offer of Accommodation.

If you fail to sign your agreement within this timescale we may cancel your booking, giving notice by email, and you will forfeit any 'reservation rent' paid if it is outside the 15-day cooling off period.