

Collegiate Re-booker 2023/24 Terms & Conditions - November 2022

As you are an existing client you do not need to pay an advanced rent payment 'reservation rent' to re-book your room.

In order to encourage you to book early we are offering a discount of £500 – for residents at The Neighbourhood Exeter and The Neighbourhood Cardiff who renew for a 51 week year but these discounts are limited and will be allocated on a “first come” basis.

The loyalty rate period ends at the earlier of midnight on 31st January 2023 or when the number of allocated rooms have been reserved. Any booking made after that time will not be eligible for the loyalty rate [and if applicable the credit]. We will withdraw the offer as soon as we are able to do so once the allocated rooms [or credits] have been claimed.

Here's how to re-book and claim the loyalty rate [and credit]:

1. Go to the [Collegiate Portal](#).
2. Enter your login details.
3. Click on 'Rebook A Room'.
4. Choose a tenancy length and then choose a room. Please note:
 - a. what is available and the loyalty rate is dependant on room type and tenancy length;
 - b. the loyalty rates are only available for a limited number of rooms;
 - c. rooms are subject to availability and first come first served basis; and
 - d. the loyalty rate is only available for 51-week, 44-week and 43 week tenancy lengths.
5. You will be able to select from competitive rates and have the security of knowing that you have accommodation for next year.

Please note:

1. You will receive a confirmation email of your secured booking once (1) you, any guarantor (if applicable) and we have signed the tenancy agreement; (2) we are satisfied that the tenancy will proceed – we may need to make certain verification checks. Until you receive that email please assume that the booking has not been completed.
2. We are the agents of the landlord and we are under certain contractual obligations to the landlord. These include verifying the credentials of residents and overseeing the application process.
3. By renewing, you confirm that you have had access to all information you require regarding the accommodation and have had the opportunity to make further enquiries. You have no early cancellation rights. If you withdraw or do not sign the tenancy agreement we reserve the right to make an administration charge.
4. If, when you vacate your current room, it transpires that you are in breach of the current tenancy agreement, we, as the landlord's agent, can decide not to renew the tenancy. By renewing your accommodation early, ours and the landlord's rights under the current tenancy agreement remain.
5. If the tenancy agreement is not signed within 14 days of you renewing online then we reserve the right to offer the room to other applicants [and then we reserve the right to offer the credit].



6. Once the Accommodations Manager has verified eligibility, the student will receive the Cashback Offer having paid the first rent instalment and moved into the property.
7. If you want to change your room then we are under no obligation to do so.
8. We have complete discretion when allocating rooms and you will have no right to request a different room.
9. If you require a Guarantor to secure a room then that may delay the process of securing your room.
10. [If you secure a credit you will receive the £500 credit in your Collegiate Personal account by 31 December 2023. There is no cash alternative.]
11. Collegiate AC Ltd's decision in respect of all matters for re-booking (including the loyalty [and/or credits] and the room we allocate) will be final and no correspondence will be entered into.
12. The contracting party is Collegiate AC Limited.
13. This contract is the entire agreement reached in relation to securing your room and no other representation or promise will be a term of this arrangement. If you have any queries or questions it is your responsibility to take advice. Any conflicting terms of the new tenancy agreement will prevail over this contract.
14. This contract is written in accordance with the laws of England and will be subject to the exclusive jurisdiction of the English courts. The Contracts (Rights of Third Parties) Act 1999 is excluded.