



# WELCOME TO BAGOT STREET FOR THE 2022 - 2023 ACADEMIC YEAR.

# **HELLO**

We are really looking forward to welcoming you to Bagot Street in a few weeks. Just to ensure you have all the information you need before you move in, we have put together some helpful guidelines.

Move in week at Bagot Street will start from the first day of your contract, for 7 days. You will be able to book a time slot on the online portal, and you will be given information on how to do this by email. If you need to move in outside these dates or outside the time slots available, please contact our residence team directly to arrange your arrival.

# **TRAVELLING**

If you need advice on how to get to your accommodation, or help with the closest car park then please contact **bagotstreet@collegiate-ac.com** and the accommodation team will be able to help.

# **CAR PARKING**

There is no parking available at Bagot Street. However, you can use the pay and display car parking spaces available on Bagot Street.

# **OUR COVID-SECURE PROMISE**

The most important thing to us here at Collegiate has always been, and continues to be, the safety and wellbeing of our tenants and staff.

After the events of 2020, we are even more committed to creating the most safe and secure environment possible that you can be proud to call home.

As a result, we have made some positive changes to our check-in process, as well as how the site operates, so that you can feel happy and secure in your new home.

# **CHECKING IN**

#### Prior to check-in

To make your check-in process as smooth as possible, you will be required to complete the following on your online Collegiate Portal:

- Sign your Tenancy Agreement
- Upload student identification documents to your Portal
- Pay your rent amount as per your contract
- Read and sign your Welcome Information

#### Allocated check-in slots

You will be able to book a check-in slot on a first-come first-served basis.

#### Check-in at your accommodation

On the date and time of your check-in slot you will be guided by your friendly accommodation team to the check-in desk, where you will be given your keys to check in to your new home.

# **YOUR HOME**

#### **Enhanced cleaning**

We have enhanced our thorough cleaning protocols even further to keep your new home Covid secure. The entire accommodation site will be fully sanitised before check-in and high traffic areas such as stairwells, lifts and communal areas will be given extra attention.

Extra cleaning services are available for you to purchase via your online Collegiate Portal to assist you with keeping your apartment clean, including communal areas.

#### **Hand Sanitising Facilities**

Automatic hand sanitising stations will be located around the site for you to use.

# **OUR STAFF**

#### **Training**

We exceed the industry standard for training. Our accommodation staff are fully ANUK trained and have undertaken specific Covid-19 awareness training which ensures they have a full understanding of coronavirus and how to reduce its spread.

#### Wellness

At Collegiate we take a holistic approach to your wellness and our accommodation teams are here to fully support you and help you to settle into your new home.

Our Accommodation Managers and Assistant Managers are fully Mental Health First Aid trained by MHFAE and we have strong links with all Universities in all our cities. There will always be somebody on hand to support you.

#### Making New Friends and Building a Community

We have lots of exciting events planned for your arrival weeks and throughout the academic year.

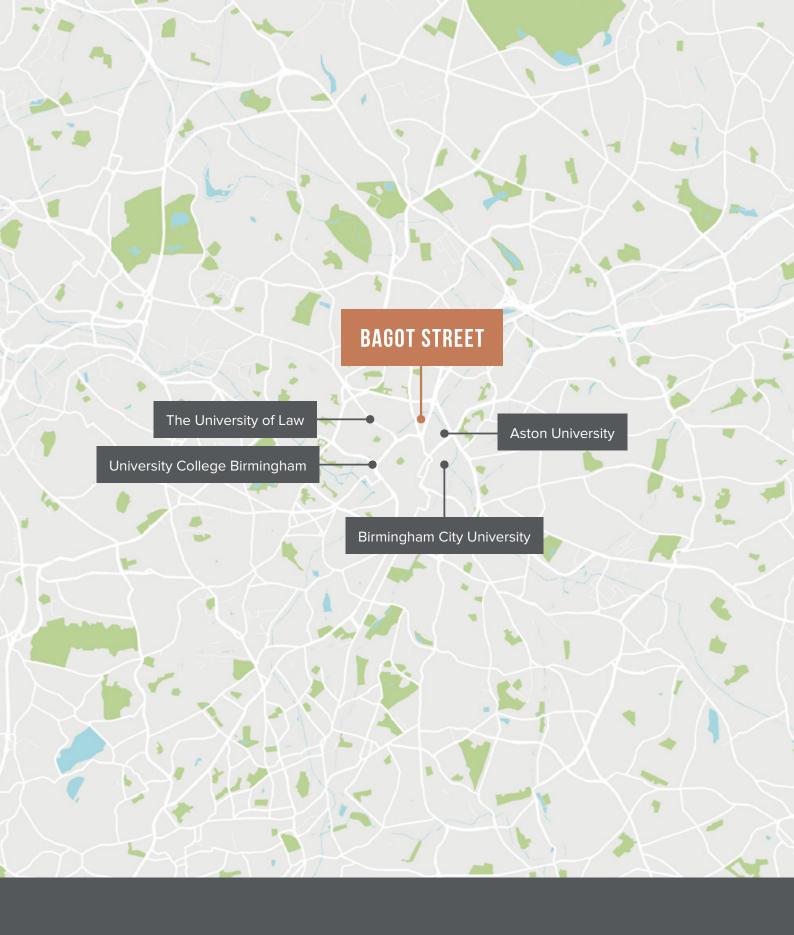
These are designed to help you make new friends and build a friendly supportive community within your new home.

#### **Student Experience**

We have student experience programmes in place which will give you plenty of opportunities to meet and make friends with your neighbours.

Whether you're in a studio or in a shared flat, you can rest assured that you and your new friends will be able to hang out together in your beautiful new home and take part in all the activities we have planned.

We are looking forward to a great new academic year ahead and cannot wait to welcome you to your new home.



Birmingham City University	术 13 minutes
Aston University	ᢜ 12 minutes
University of Law	ᢜ 17 minutes
University College Birmingham	



# **MOVING IN REQUIREMENTS**

Please ensure that, before you move in, you have completed the following:

- Paid your first rental instalment, or full rent if applicable. These are both due 10 days before you move in. Please be aware, no keys will be issued to you if rent has not been paid.
- Provided x1 photo ID and x1 proof of address, for yourself and your guarantor if applicable. x1 proof of student status.

Without complete documentation, you will not be able to move in.

No keys will be issued if a resident has not completed any of the above requirements.

#### PLEASE ALSO BE AWARE WE ARE UNABLE TO ACCEPT ANY CASH PAYMENTS

Should you need to complete an international bank transfer, let the team know; **bagotstreet@collegiate-ac.com**, and we will forward you the relevant details.

# WHAT TO BRING

What to bring to help you settle into your new home:

Bedroom	Kitchen	Bathroom
Duvet and duvet cover*	All utensils	Towels
Clothes hangers	Tea towels	Toilet roll
Sheets*	Food to keep you going	Soap and toiletries
Push Pins (notice board)	Kettle and Toaster	Basic first aid kit (just in case)
Pillow and pillow cases		Washing tablets (in drum)
Laundry basket		
Photos of family and friends		

<sup>\*</sup> Please ask the accommodation team if you are unsure of sizes

When you need your own space to work or claim a moment of calm, your private apartment has it all.

24/7 broadband and Wi-Fi keeps you connected and our accommodation teams are always on hand. There's also CCTV, a conceirge team every night every day and secure door entry for ultimate peace of mind.

# WHY NOT ORDER FROM THE COLLEGIATE COLLECTIONS, OR BOOK A CLEANING SERVICE?

We know that being a student means that there's a lot going on and a lot to organise. This is especially true if you're coming from overseas. So Collegiate now offers some solutions to make settling into your home a little easier.

You can choose one of our collections that cater for your exact requirement, from The Kitchen Collection which contains all the kitchen essentials through to The Luxury Collection which was curated for the ultimate in superior living.

You don't even have to worry about unpacking it all. We will have it all made up and ready for your arrival so you can enjoy the Collegiate way of living from the moment you walk through your door.

We can also provide comprehensive cleaning services, from an ad hoc clean to a regular weekly service and everything in between.

For more information on what's included in our lifestyle packs, please visit the **Collegiate website.** 

# IF YOU NEED US

If you have any further queries please do not hesitate to contact us - you can send us an email at **bagotstreet@collegiate-ac.com** or visit us at **www.collegiate-ac.com** or call +44 (0) 121 272 3210.

You may also join the 2022/2023 Residents Facebook page, here you will be kept up to date with all the events and weekly notices about anything important.

Search 'Collegiate Bagot Street Community 22/23'.



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